

Good Morning,

This was forwarded to us from the County- this is a proposed cut to licensing services in Bayboro. Going from once a month to twice a year ONLY. The County is requesting that this decision be reversed, but some pressure from residents may help that request.

We are currently looking into the utilization of all the mobile units across the state due to our driver's license offices experiencing significant increases in visitor and wait times.

With respect to your mobile stop at Bayboro, our data collection rates focus on the lack of bandwidth within the area, low issuance numbers in the surrounding area, as well as the overall customer flow through the examiner stations. The current monthly estimated issuance numbers for Bayboro are shown below. The lack of bandwidth in the area significantly impacts these numbers as the footlockers are unable to operate properly.

### Bayboro Mobile Stop Notes

The following breakdown highlights the cost incurred operating the mobile unit on a standard week utilized for Bayboro.

- **Travel:** Two (2) examiners travel from Washington on Thursday's of each month to the Bayboro area. At close of business, examiners travel back to Washington. Distance for travel from Washington to Bayboro = 39 miles or 42 minutes' drive time.

- **Operational timeline:**

Operational Time			
Status	Mobile Stop	Frequency	Days of the Week
Current Timeline	Bayboro	1x per month	4th Thursday of a full week
Projected Timeline	Bayboro	2x per year	4th Thursday of a full week

**Note:** For 2020, the mobile unit will visit on May 28<sup>th</sup> and October 29<sup>th</sup>. The mobile unit will continue to operate under the current timeline for the remainder of 2019.

Below chart list Driver License Offices that are within 35 miles of the Bayboro mobile stop.

If there is a better location that has a stronger 4G signal for our licensing equipment and you can ensure we have at a minimum eighty-five (85) customers per visit, please let me know. Want to ensure that we can continue to provide this service and support to your town without putting extra constraints on our examiners.

Thank you,

**Brenda K. Anding**

Program Coordinator II

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